

LBE Computers and the Internet - Programme 2

Author: Richard Lough

Editor: Thomas Mösch / Katrin Ogunsade

Characters: John (teenaged boy), Beatrice (teenaged girl), computer (computer voice), expert (male voice from the studio)

Clips, English to be overvoiced: Timothy (second hand computer dealer)

Additional voices: 1 speaker for in- and outro

Music – [Full up for 0:10 then fade under Intro]

Intro:

Hello and welcome to Deutsche Welle Radio's Learning By Ear series on Computers. In this, the second part of the series we'll give you tips on the questions you need to be asking when buying a computer, especially if it's second-hand. You'll also hear from our resident Internet expert here in the studio. But first of all, John goes to a second-hand computer dealer in Nairobi...

Package 2.1

SFX_Workshop_Doorshut [use as bed] + SFX_Door_Opening [0:14]

Clip: 2.1_Timothy_1

Hello, how can I help you today?

1. John: My name is John. I am looking to buy a used computer from your computer garage which I can use to do school work with, a computer I can use to play games, download music and video also.

Clip: 2.1_Timothy_2

Ok, I have a laptop here. ...it's a used laptop. The specifications of this laptop are very high. If that is the kind of work you are looking to do it will help you. The processor size is 1.7Ghz, memory is 512, hardspace is 40GB...

Gelöscht: *It's a Dell brand. This brand you will be able to do*

2. John: Let's stop right there and remind ourselves about some of these technical terms.

SFX: Beep sound (should always be used to introduce the expert, like somebody answering in a quiz show)

3. Expert: The processor is what literally allows your computer to process commands. The higher the giga-hertz the faster your computer. The memory, also called RAM, also affects the speed of your computer. The hard-space that Timothy, the shop manager is referring to is

the hard disk. The bigger the hard disk, the more information your computer can store.

4. John: Right. So, Timothy, what are the minimum hardware specifications you should look for when buying a second-hand computer?

Clip: 2.1_Timothy_3

It depends on the budget. Minimum should be 128 of RAM, minimum of between 20-40 GB which is expandable obviously for a fee, the screen should not have any defects and it should have a DVD ROM, CD DVD Writer.

5. John: Ok. and how about the software, do they come with software already installed or do I have to look for the software myself?

Clip: 2.1_Timothy_4

Ok, the software already comes pre-installed. As you can see this is a Windows genuine sticker that came with the machine, and it also has office which is pre-installed and an anti-virus.

6. John: Hold it there. If software is loaded, is there anything to watch out for?

Clip: 2.1Timothy_5

It is always good to first find out if the software has been loaded, if the software has a license because in the future that will bring you problems with security updates and other software that you might have to install.

Also, you should look at what back-up they might give you for the software because sometimes you might find that a software was not installed correctl.

SFX_Workshop_With_Tools

SFX: Beep sound (should always be used to introduce the expert, like somebody answering in a quiz show)

7. Expert: What Timothy means by this is check everything works correctly. It may look like an application has been loaded, but when you try to open it you discover it has not been installed properly.

8. John: OK. And Timothy you also mentioned anti-virus software. How important is this when buying a used computer?

Clip: 2.1_Timothy_6

They should always advise you that you have an anti-virus, because a lot of viruses end up corrupting the operating system whereby if you take it back under warranty the person might be hesitant to serve you because they will say it has a virus and a hardware problem. So you should always make sure you cover yourself on all sides.

**X-fade SFX_Workshop_With_Tools into
SFX_Workshop_Door_Shut**

9. John: Any final tips, Timothy, for people like me looking to buy a second-hand laptop?

Clip: 2.1_Timothy_ 8

They should always make sure they do not buy from someone off the street, they should always go to a permanent location where they know that if they go back they will find somebody there. So you should always make sure you get a warranty, a receipt, and make sure you have a contact and also the physical address should always be on the receipt.

Mid-way Outro:

If you want to learn more about how you can learn more about using the computer, listen to the next episode...

Music

Package 2.2

Music – Full up for 0:10 then fade under Intro_Part_B

Welcome back to Deutsche Welle Radio's Learning By Ear series on Computers and the Internet. Earlier we heard about the questions you need to be asking when buying a new computer. In this part of the programme we'll tell you about the software you should be looking at for your new second-hand computer. Stay with us!

SFX_Short_Music_Jingle

SFX_Computer_Start-up with SFX_Beep

1.Computer: Welcome John and Beatrice. It's good to see you again.

2. John: We need your help, Computer.

3.Computer: Well, you've come to the right place.

4.Beatrice: We are about to go and buy a second-hand laptop. But we don't know what software we need to make sure the computer has.

5. John: Where do we start?

SFX_Windows_Launching

6. Computer: Well, let's start at the beginning. Firstly you need to make sure the computer has an operating system installed.

7. Beatrice: Oh no...I'm already confused.

8.Computer : Don't be, Beatrice. An operating system allows your computer to store, launch and organize programmes and files. There are three operating systems for you to consider...

9. Beatrice: What are their names?

10. Computer: Firstly, there's windows. That's the most popular and the one I run on. You remember this sound?...

SFX_Windows_Launching

11. John: Yes...

12. Computer voice: That's the sound of windows launching. As many as 90 percent of computers use windows.

13. Beatrice: Why so many?

14. Computer : Well, because it's become so popular, software and hardware add-ons for windows are widely available.

15. Beatrice: So, that's the one for us?

16. Computer: Perhaps. But don't forget I mentioned there are three. Next is Mac.

SFX MacOS launching

18. Computer: short for Macintosh. You can also get add-ons for your Macintosh operating system but they are limited in comparison to windows.

19. Beatrice: And the third?

20. Computer: Is a system called Linux. It's been around for more three decades and is now used to power about 90 percent of web sites. It is very safe, but much more complicated to install and use.

23. Beatrice: So, it's not ideal for beginners like John and I?

24. Computer: No, it is not.

25. John: So, suppose we have our operating system in place. What else should we be looking for?

26. Computer: Well, that depends partly on what you will be using your laptop for...

27. Beatrice: I want to write up school projects and letters on mine.

SFX Typing

Formatiert

28. Computer: Well in that case you want to make sure it has a text application. Like Microsoft Word.

- 29. Beatrice:** What is Microsoft?
- 30. Computer:** It's among the most successful companies ever!
Microsoft also designed Windows.
- 33. John:** I am a budding scientist. So, what if I want to
draw graphs or work out complex mathematical
problems?

SFX computer mouse on table

Formatiert

- 34. Computer:** Then you need a spreadsheet application, like
Microsofts' Excel. If you need both then it is
worth buying the complete package, Microsoft
Office.
- 35. Beatrice:** What does that include?
- 36. Computer:** It includes Word, Excel and Power Point which
allows you to prepare presentation slides.
Macintosh has a similar package for their
computers.
- 37. John:** What if what I really want to use my laptop for
is...
- 38. Beatrice:** ...here we go...

SFX_Music

39. John: ... is play music!

40. Computer: Why not! Then you need a media player. If you are running Microsoft Windows then you should look out for Window's Media Player, or Real Player. They're more of a media library.

43. John: What? Books?

44. Computer: No, John. You'll like this.

SFX_Movie (Select a well known movie or its theme tune – James Bond) ANY MUSIC FROM OUR SELECTION!!!! NO JAMES BOND PLEASE!!!!

45. John: A DVD player. Great!!

46. Beatrice: I've got a digital camera...
SFX_Camera_Click. What do I need to transfer photos from my camera to the computer?

47. Computer: If you pick the right media player it will allow you to view images too!

48. John: Is that everything we need?

49. Computer: Well, those are certainly the basics. With all the software that I've mentioned you will be up and running and able to do most things you need to.

52. John/Beatrice: Thanks Computer.

53. Computer: Good Luck!

SFX_Closing_Down_Windows then Fade into SFX_Computer_Off.

Outro:

That's it for this programme on what to look for when buying a second-hand computer. And don't forget to ask if the computer comes with a guarantee or not! Remember if you want to listen to the programme again, or tell friends about it, then go to www.dw-world.de/lbe. Goodbye